PRODUCT REPAIR FORM	DATE:

SERVICE	US to EU Conversion Service for VW RNS 510 and Skoda Columbus

CUSTOMER DATA:

NAME, LAST NAME	
STREET	
ZIP CODE	
CITY, ESTATE/REGION, COUNTRY	
CONTACT PHONE / EMAIL	

PRODUCT TO REPAIR: VW RNS 510 or Skoda Columbus **REPAIR JOB**: USA-EU Conversion Service

VW RNS510 or Skoda Columbus Information:

Reference:	Serial Number:	PIN Code:

ERROR DESCRIPTION:

NOTES:

- Must send the material to repair to our offices, **with postage prepaid.**
- It's recommended to protect the equipment in the package in the best safe and protected way, to avoid transport damages and / or other issues.
- The price of this reparation process depends on the state of the VW RNS 510 or the Skoda Columbus, **it could happen that the problem is different from the one that seems, and it requires from a different repair service.** *Once the material to repair is received, we will check the error described in the form, providing an estimated date of the repair, at the same time we'll notify to the customer any defect or anomaly not described in the form that can suppose an additional cost in the budget accepted. Repair time ranges take between 3 days until 3 weeks, depending on the issue.*
- **Our team will contact you as soon as the equipment is received and the repair job it's done.**
- **The return shipping costs outside Spain are not included,** must be paid in cash to the courier on delivery.

SHIPPING ADDRESS:

Vag-Navisystems SL
C/ Marià Obiols, nº2 (bajos)
08600 Berga (Barcelona)

Office time: Mon-Fri 09:30 -14h / 15:30-19h